**COURSE INFORMATION**

**Course Title:**Technical Writing  
**Course Prefix, Number, and Section Number:**ENGL 2311.XXX  
**Semester/Year of course:**Spring 2021  
**Semester start and end dates:**1/18/2022 - 5/14/2022  
**Modality:**Online, Asynchronous  
**Class meeting location, days, and times:**Online, Asynchronous  
**Semester credit hours:**3

**Course description:**Intensive study of and practice in professional settings. Focus on the types of documents necessary to make decisions and take action on the job, such as proposals, reports, instructions, policies and procedures, e-mail messages, letters, and descriptions of products and services. Practice individual and collaborative processes involved in the creation of ethical and efficient documents.

**Required course materials:**Tebeaux, Elizabeth and Sam Dragga*.  The Essentials of Technical Communication*, 4th ed. Oxford University Press, ISBN: 978-0190856144. [Rev. Fall 2020]

**INSTRUCTOR INFORMATION**

**Name of instructor:**[Instructor, complete Week 0]  
**Office location:**[Instructor, complete Week 0]  
**Telephone number:** [Instructor, complete Week 0]  
**E-mail address:**[Instructor, complete Week 0]  
**Office hours for students:** [Instructor, complete Week 0]

**SYLLABUS CHANGE DISCLAIMER**

The faculty member reserves the right to make changes to this published syllabus if it is in the best interest of the educational development of this class. Any such changes will be announced as soon as possible in person and/or writing.

**SUMMARY OF COURSE ASSIGNMENTS**

**List of graded assignments:**See Course Summary below.

**Final grade scale:**See right column (Group and Weight).

**Late work policy:**A major writing task is due on the day listed on *Canvas*. However, if you need an extension, please visit with me privately to make those arrangements. I reserve the right not to evaluate any work submitted more than five days late.

**COURSE POLICIES**

**Academic Integrity Policy:**Scholastic dishonesty shall include, but not be limited to cheating on a test, plagiarism, and collusion. See Student Handbook “Student Rights & Responsibilities: Student Conduct [FLB- (LOCAL)]” #18.

Disciplinary Actions [Student Handbook, #5] “When cheating, collusion, or plagiarism has occurred beyond any reasonable doubt, the instructor may give the student or students involved an “F” on a particular assignment or in the course. [See Scholastic Dishonesty FLB (Local)] The instructor shall make a written report of the incident and the planned action to his Department Chair. The Department Chair shall report the incident and action to the appropriate instructional dean who shall review the case, notify the student and, if necessary, take further action. This may involve either probation or suspension of the student or students in question. If such disciplinary action is deemed necessary, the Dean of Student Services shall be notified, and the action shall be taken through that office.”

**Attendance Policy:** Attendance, in both online and face-to-face courses, is required.  Because this course progresses very quickly, I reserve the right to block from this course students who fail to complete assignments for more than one week. Students who are blocked MUST contact the registrar's office and withdraw from the course, or they will receive a semester grade of F.

**Withdrawal Policy:**A student may withdraw from a course on or after the official date of record. It is the student’s responsibility to initiate and complete a Withdrawal Request Form.

**The last day to withdraw from the course with a “W” is April 4, 2022**.

**Student Learning Outcomes:**Upon completion, students will be able to:

1. Recognize, analyze, and accommodate diverse audiences.
2. Produce documents appropriate to audience, purpose, and genre.
3. Analyze the ethical responsibilities involved in technical communication.
4. Locate, evaluate, and incorporate pertinent information.
5. Develop verbal, visual, and multimedia materials as necessary, in individual and/or collaborative projects, as appropriate.
6. Edit for appropriate style, including attention to word choice, sentence structure, punctuation, and spelling.
7. Design and test documents for easy reading and navigation.

**Core Objectives:**Courses in this category focus on developing ideas and expressing them clearly, considering the effect of the message, fostering understanding, and building the skills needed to communicate persuasively.  Courses involve the command of oral, aural, written, and visual literacy skills that enable people to exchange messages appropriate to the subject, occasion, and audience.

* **Critical Thinking Skills** (CT)- to include creative thinking, innovation, inquiry, and analysis, evaluation and synthesis of information
* **Communication Skills** (COM)- to include effective development, interpretation and expression of ideas through written, oral, and visual communication
* **Teamwork** (TW)- to include the ability to consider different points of view and to work effectively with others to support a shared purpose or goal
* **Personal Responsibility** (PR)- to include the ability to connect choices, actions, and consequences to ethical decision-making [Rev. 5-2014 THECB]

**COLLEGE POLICIES**

**Student Handbook:**Students are expected to follow all rules and regulations found in the Student Handbook.

**ADA Statement:**NCTC will adhere to all applicable federal, state and local laws, regulations and guidelines with respect to providing reasonable accommodations to afford equal educational opportunity. It is the student’s responsibility to contact the Office for Students with Disabilities to arrange appropriate accommodations.  See the OSD Syllabus Addendum.

**Student Services:**NCTC provides a multitude of services and resources to support students.  See the Student Services Syllabus Addendum for a listing of those departments and links to their sites.

**QUESTIONS, CONCERNS, or COMPLAINTS**

The student should contact the instructor to deal with any questions, concerns, or complaints specific to the class.  If the student and faculty are not able to resolve the issue, the student may contact the chair or coordinator of the division.  If the student remains unsatisfied, the student may proceed to contact the instructional dean.

**Name of Chair/Coordinator:**Dr. Rochelle Gregory  
**Office Location:**Flower Mound 200  
**Telephone number:**940 498 6297  
**E-mail address: rgregory@nctc.edu**

**Name of Instructional Dean:**Dr. Rochelle Gregory  
**Office Location:**Flower Mound 200  
**Telephone number:**940 496 6297  
**E-mail address:**rgregory@nctc.edu

**USEFUL INFORMATION AND RESOURCES**

**Affinity Groups**. Staff and faculty representing the Employee Resource Groups (ERG’s), along with academic advisors, counselors and success coaches, serve as mentors for NCTC’s student-centered ​Affinity Groups​. An ​Affinity Group​ is a population of students who have specific needs, barriers or systems they are needing to navigate not only within college but within life. Providing mentorship, support, and resources for identified Affinity Groups such as Black/African American students, veterans, and active military, single parents, students with disabilities, adult learners, Latinx, LGBTQ+ and students who have experienced foster care and/or homelessness, enables us to make more impactful, meaningful connections with students who are in dire need of equity and understanding.

**Basic Needs:**Any student who faces challenges securing food or housing and believes this may affect their performance in the course is urged to contact the Dean of Students, Dr. Roxanne Del Rio ([rdelrio@nctc.edu](mailto:rdelrio@nctc.edu)) for support. Furthermore, please notify me if you are comfortable doing so. This will enable me to direct you to additional resources for support.

**Career Services Center.**The NCTC Career Services Center is the place you can go for educational and career planning. Services include Career/Degree Exploration, Job Search Tools and Resources, Resume and Professional Portfolio Development, Interview Skills, and Preparation. Our Career Advisors partner with you in making your educational journey an efficient process towards a rewarding career: [http://nctc.site/career-services/index.html. (Links to an external site.)](http://nctc.site/career-services/index.html)

**Completion Center.**The NCTC Completion Center is a comprehensive student engagement program that increases retention and completion rates of first-time, low-income students. Services include Success coaching to address students’ academic and non-academic challenges and issues; Success Seminars, and centralized career readiness and job placement program: [http://nctc.site/student-services/completion-center/index.html (Links to an external site.)](http://nctc.site/student-services/completion-center/index.html).

**Counseling and Advising.**Support Services, Counseling and Advising staff offer a variety of services to current and prospective students, such as College 101, placement testing, academic advising and course registration, transfer assistance, and College Success seminars (Time Management, Study Skills, Test Anxiety, Choosing a Major, Learning Style Strategies, Career Exploration) and much more: [http://nctc.site/counseling-advising/index.html. (Links to an external site.)](http://nctc.site/counseling-advising/index.html)

**Course Content in Canvas**: All course content is housed in this Canvas shell and all work must be submitted here. While dual credit students might use a different online course management system, all NCTC coursework must be submitted here.

**Disability Accommodations:**North Central Texas College does not discriminate on the basis of disability for admission or access to its programs. The College is committed to providing equal access to its students with disabilities by providing appropriate accommodations; a variety of services and resources are made available through the ACCESS Department. Students are responsible for notifying the ACCESS Department of their need for assistance. Students with documented disabilities, such as mobility impairment, hearing impairment, visual impairment, learning impairment, or psychological disorders, are eligible for services. The Office for Students with Disabilities (OSD) provides accommodations for students who have a documented disability. A disability is anything that can interfere with learning, such as a learning disability, psychological challenge, physical illness, or injury. Accommodations may include extra time on tests, tests in a distraction-reduced environment, volunteer note-taker in class, etc. On the Corinth campus, go to room 170 or call 940-498-6207. On the Gainesville campus, go to room 110 in the Administration Building (100) or call 940-668-4209.  Students on the Bowie, Graham, Flower Mound, and online campuses should call 940-668-4209 to arrange for an intake appointment with OSD. North Central Texas College is on record as being committed to both the spirit and letter of federal equal opportunity legislation, including the Americans with Disabilities Act (ADA) of 1990, ADA Amendments Act of 2009, and Section 504 of the Rehabilitation Act of 1973 (P.L. 93-112): [http://nctc.site/student-services/disability-services/index.html. (Links to an external site.)](http://nctc.site/student-services/disability-services/index.html)

**Early Alert and CARES.**The NCTC Early Alert program assists students who are at risk of failing or withdrawing from a course. Faculty and staff may refer students through the Early Alert process at any point in the semester in an effort to provide appropriate intervention and access to support services. Examples of behaviors that could prompt an Early Alert referral could be missing assignments, failing tests, excessive absences, or personal circumstances impacting academic performance. A student submitted as an Early Alert will be contacted by an academic advisor or success coach through text, phone, and/or via their NCTC e-mail address to discuss any current challenges, as well as helpful resources and success strategies-we, want our students to finish strong and know that education is a partnership! The NCTC CARES (Campus Assessment Response Evaluation Services) Team is concerned not only about our students' academic success, but also their emotional and physical well-being. The CARES Team promotes a safe learning environment for students, faculty, and staff and is committed to taking a proactive approach in helping our students succeed by addressing the mental, emotional or psychological health and safety of the NCTC community. As a student, you have the ability to report concerning behavior that could impact your own safety or the safety of another NCTC student, such as stalking, harassment, physical or emotional abuse, violent or threatening behavior, or self-harm. Visit the NCTC CARES site to also locate campus and community resources, or email [counseling@nctc.edu](mailto:counseling@nctc.edu) to get in touch with a member of the CARES Team directly.  As always, if you feel there is an immediate threat to your own safety or welfare (or to another student), please call 911 immediately: [http://nctc.site/cares-team/index.html. (Links to an external site.)](http://nctc.site/cares-team/index.html)

**Email Correspondence:**I reserve 24 hours to respond to students’ emails during the week. Emails sent to me become my personal property, and I may disclose them to third parties if I determine it’s necessary.

**Equity.**NCTC defines equity as encompassing the practice of acknowledging individual differences and systemic disparities when developing new programs and resources for our campus community, which may sometimes challenge our own beliefs and assumptions, in order to ensure balanced educational opportunities toward completion.

**Evaluation**

* “A” Work: This writing is **excellent** and demonstrates excellence in development, organization, style and tone, and mechanics. There is clear evidence of the writing process (invention, drafting, revision, editing, and proofreading).  A = 95   A- = 92   A-/B+ = 90
* “B” Work: This is **good** work and delivers substantial information—that is, substantial in both quantity and interest-value. It is well-developed and unified around a clear organizing principle that is apparent early in the piece. There is evidence of the writing process.
* B+ = 87  B = 85  B- = 8  B-/C+ = 80
* “C” Work: This is an **average** piece that is generally competent in its development, organization, style, and tone, and mechanics. It meets the needs of the assignment, has few mechanical errors, and is reasonably organized and developed. This piece also shows some evidence of the writing process. C+ = 77  C = 75  C- = 72. C-/D+ = 70
* “D” Work: This is **below-average** work that lacks development and is not effectively organized to facilitate the reader’s understanding. The paper also shows little or no evidence of the writing process.  D+ = 67  D = 65  D- = 62
* “F” Work: This work **fails** in all aspects of the evaluation criteria.  There is no evidence of the writing process, and the paper fails in all aspects of development, organization, style, and mechanics. F (work submitted and attempted) = 55. F (no work submitted or attempted) = 0

**Financial Aid.** Financial Aid offers financial resources for students that qualify, visit the financial aid offices for more information: [http://nctc.site/financial-aid/index.html. (Links to an external site.)](http://nctc.site/financial-aid/index.html)

**Gender Identity:**This course affirms people of all gender expressions and identities. If you prefer to be called a different name than is what on the class roster, please let me know. Please advise me of this preference early in the semester so that I may make appropriate changes to my records, and so I may call you by your preferred name and pronoun. If you'd like your name changed in the roster, please contact the Registrar's office.

**Grade Appeals and Incomplete Grades:**Students can read more about the college's grade appeal processes and procedures for assigning incomplete grades by visiting the Academic Catalog.

**Library**: Students can access online and physical resources from the NCTC campus library by visiting the library website. Students can access research databases and can locate research help including tutorials and study guides, information on the hours of operation for each of the campus libraries, our online catalog, our intra- and inter-library loan services, and NCTC library policies. [http://nctc.site/library/index.html (Links to an external site.)](http://nctc.site/library/index.html)

**Plagiarism**: Plagiarism, which should be avoided at all costs, includes the following student actions:

1. Unintentionally or inadvertently turning in someone else's ideas, opinions, theories, or work as your own as the result of failing to document sources both internally and in the Works Cited.
2. Copying words, ideas, or images from someone without giving credit; Failing to put a quotation in quotations marks.
3. Giving incorrect information about the source of information, quotations, or images.
4. Changing words but copying the sentence structure of a source without giving credit.
5. Copying so many words, ideas, or images from a source that it makes up the majority of the student's work, whether or not the student gives credit.
6. Giving your paper, discussion board posts, or reflections to a classmate to use as his/her own.
7. Having another person write, type, edit, or revise any parts of your writing assignments.

Please be aware that the department takes plagiarism very seriously. You may not use someone else’s Writing Assignment or buy one from a “professional” source. Failure to follow the proper guidelines for documentation constitutes plagiarism. Considering the severity of the issue, if you ever have any questions or concerns regarding plagiarism, please consider this an open invitation to visit with me about the issue. If I discover that a student has committed intentional plagiarism, the Writing Assignment that has plagiarized materials will receive a zero, and it will recommend to the English Department Head that the student fails the course.

**Professionalism:**Your college courses are also opportunities for you to learn what it means to be a “professional” in your field. Therefore, I expect you to act like a “professional” student in this course. Consider these suggestions:

* + Prepare and participate meaningfully in online discussion boards.
  + Be assertive. (An assertive student exhausts all available resources of information before contacting me. In other words, read the assignment sheet carefully before e-mailing me to ask how many sources are required in your paper, and if you are unsure how to cite a source, look it up in your handbook or a credible, online source—such as The Purdue Owl or a handbook.)
  + Consider the quality (and effort) of required drafts, notes, and daily assignments.
  + Turn in writing assignments on time and as assigned.
  + Mind the quality and tone of email correspondence.

**Student Rights & Responsibilities:**NCTC Board Policy FLB (Local) Student Rights and Responsibilities states that each student shall be charged with notice and knowledge of the contents and provisions of the rules and regulations concerning student conduct.  These rules and regulations are published in the Student Handbook published in conjunction with the College Catalog.  All students shall obey the law, show respect for properly constituted authority, and observe correct standards of conduct.

**Student Success Center.**The Student Success Center is designed to help all students at NCTC develop tools to achieve their academic goals. The center links students to FREE tutoring, including a Writing Center, a Math Lab, and free online tutoring.  The program helps students acclimate to the college by providing free interactive online workshops. For more information, please visit your nearest Student Success Center. Student Success offers academic coaching, tutoring, including a Writing Center, and a Math Lab to assist new students to acclimate to the college by providing computer lab services for prospective students. First-generation students can also participate in TRIO, which offers specialized services. [http://nctc.site/student-services/student-success/tutoring/ (Links to an external site.)](http://nctc.site/student-services/student-success/tutoring/)

**Testing Service Center.**The mission of NCTC Testing Services is to provide high-quality testing services that adhere to the professional standards and guidelines to meet the needs of students, faculty, and community members. [http://nctc.site/testing-center/index.html (Links to an external site.)](http://nctc.site/testing-center/index.html)

**Tobacco-Free Campus.** NCTC restricts the use of all tobacco products including cigarettes, cigars, pipes, electronic cigarettes, and smokeless tobacco on campus property. NCTC is aware that tobacco use influences underage students, which cumulates unsightly tobacco litter and interferes with assuring clean air for all who come to NCTC. NCTC recognizes the health hazards of tobacco use and of exposure to second-hand smoke. Information on a tobacco cessation program is available for students, faculty, staff who wish to stop using tobacco products. We would like to "thank you" for your help in making our campuses Tobacco-Free. For questions or concerns, please contact the Office of Vice President of Student Services at 940-668-4240.

**Withdrawing from a Course:** Students can learn more about the withdrawal policy and procedure by visiting this website: [http://nctc.site/current-students/helpful-forms.html (Links to an external site.)](http://nctc.site/current-students/helpful-forms.html).

**Writing Assignments:**All major writing assignments are required.  If you fail to turn in one of the major tasks, you cannot pass the course. I reserve the right to administratively drop any student who does not submit all major assignments.